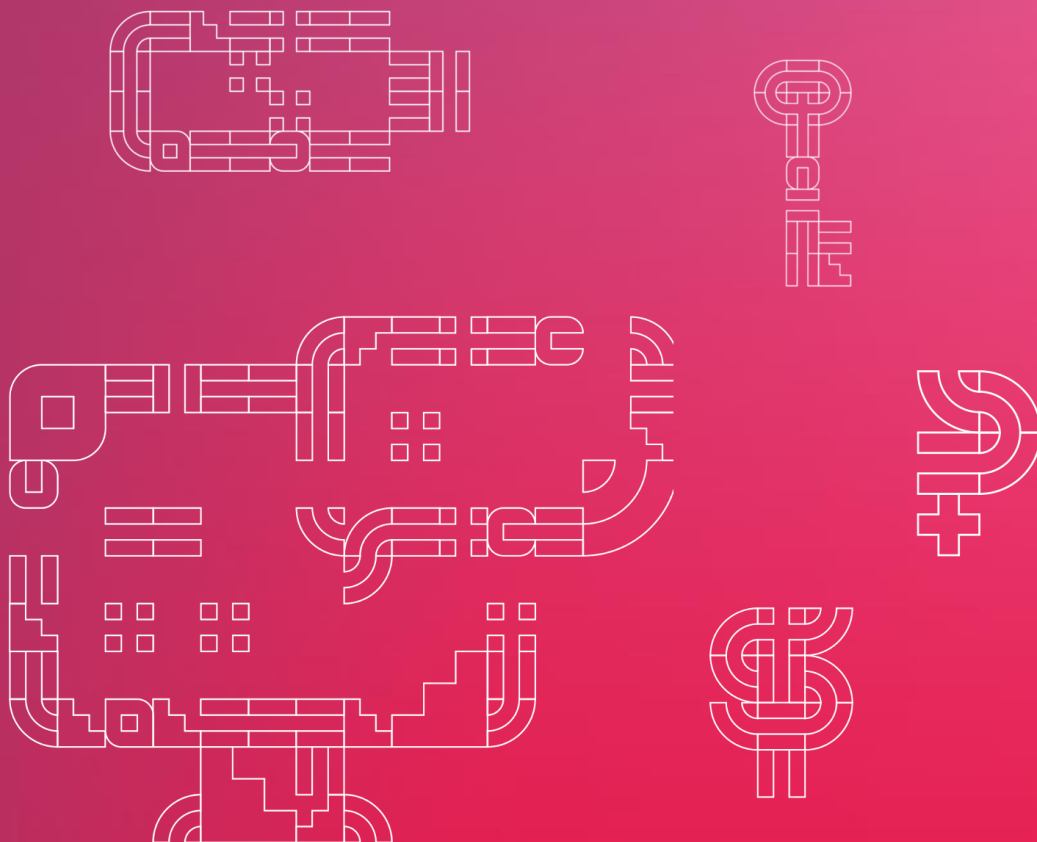


Getting started: adjusting web-browsers for using the Internet banking service. Windows OS



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Introduction

Dear user!

This document handles the procedure of preliminary configuration of your Windows-based PC for using the Faktura.ru Internet banking service for enterprise clients. Here you can find the exact setting for web-browsers Google Chrome, Opera (the Internet Explorer web browser does not require additional configuring), as well as setting up a proxy server if you use proxy to log into the Internet banking service.



Please note that prior installing Java and adjusting browser settings you need you need to install a Faktura.ru utility [for Windows 7, 8 or 10](#) or [for Windows XP or Vista](#). We also recommend you to check the signature of an installation file to strengthen the security of your data and prevent possible phishing activities (download [signature checking manual](#)), and only then run and install InternetBankSetup.exe you have downloaded.

If you plan to use the Internet banking service for enterprise clients by logging in only with a login and a password, you do not have to install any additional utilities.

Software requirements

The Internet banking service will be running stable when accessed via browsers:

- Google Chrome (v.42.0 and up)
- Opera (v.31.0 and up)
- Internet Explorer (v.8 and up *) – no additional setting up required.

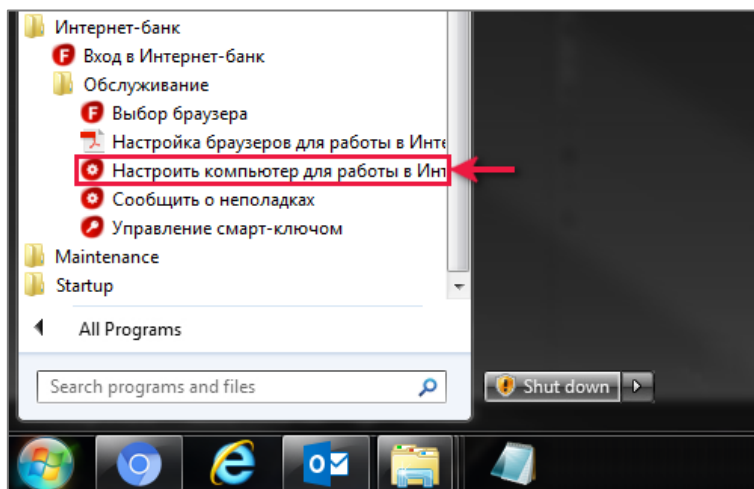
Please note that depending on the version the interface of your web browser might slightly differ from those presented in this manual.

Administrator rights

If you do not have Administrator, rights on the computer you use to access the Internet banking service, prior to first log into the Service please:

1. Go to the Windows Start menu → «All programs» → «Интернет-банк».
2. In the «Обслуживание» (*Settings*) folder, select «Настроить компьютер для работы в Интернет-банке» (Set up you PC to access the Internet banking service).

* Please note that you need to use 32-bit browsers to access the Service.



3. The configuring will be performed automatically. Now you can proceed to adjusting you browser settings.

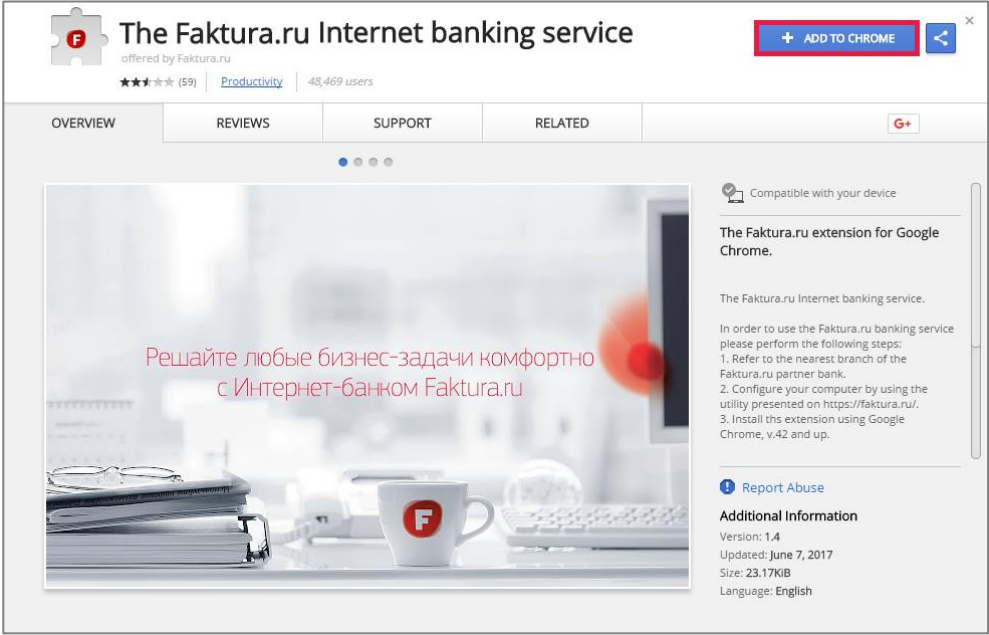
Google Chrome



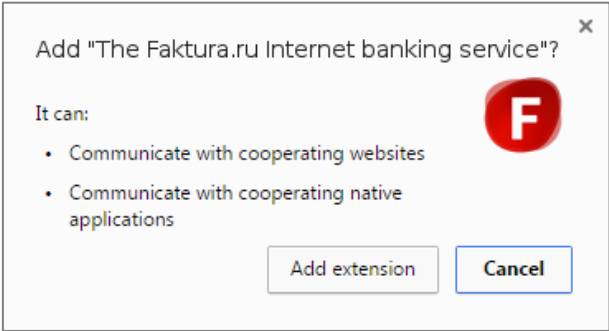
Please note that depending on your version of Google Chrome some steps in the configuring might vary.

To configure Google Chrome, v.42.0 and up, please perform the following steps:

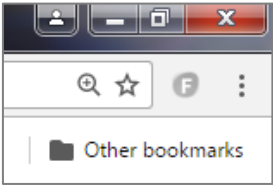
1. Install [the Faktura.ru for Google Chrome extension](#):
 - a) Click «+ Add to Chrome» on the extension page.



b) Click the «Add extension» button in the pop-up window.



The extension will be added to Google Chrome.



2. Restart the web browser. Now you can log into the Internet banking service.

Opera



Please note that depending on your version of Opera some steps in the configuring might vary.

To configure Opera, v.41.0 and up, please perform the following steps:

1. Install [the Faktura.ru for Opera extension](#):
 - a) Click «+ Add to Opera» on the extension page.

The screenshot shows the Opera extension page for 'The Faktura.ru Internet banking service' by alobastoff. The extension has a rating of 3 stars. A green 'Add to Opera' button is visible in the top right corner. The page includes a description of the service, instructions on how to use it, and a section for screenshots. The main screenshot shows a desk with a computer monitor, a keyboard, and a white mug with the Faktura.ru logo. Text on the screenshot reads: 'Решайте любые бизнес-задачи комфортно с Интернет-банком Faktura.ru'. Below the main screenshot are three smaller thumbnail screenshots showing the extension's interface.

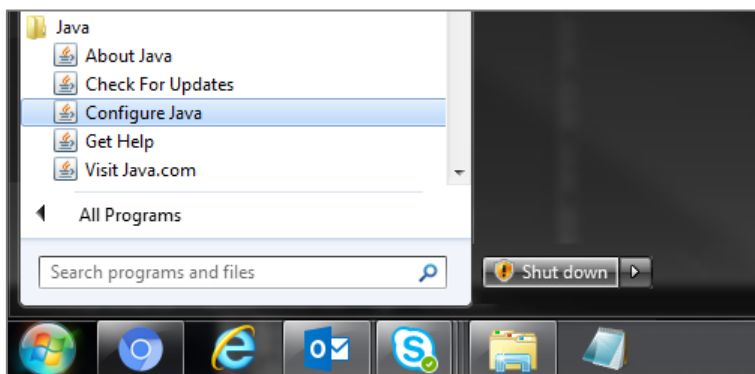
The extension will be added to Opera.

2. Restart the web browser. Now you can log into the Internet banking service.

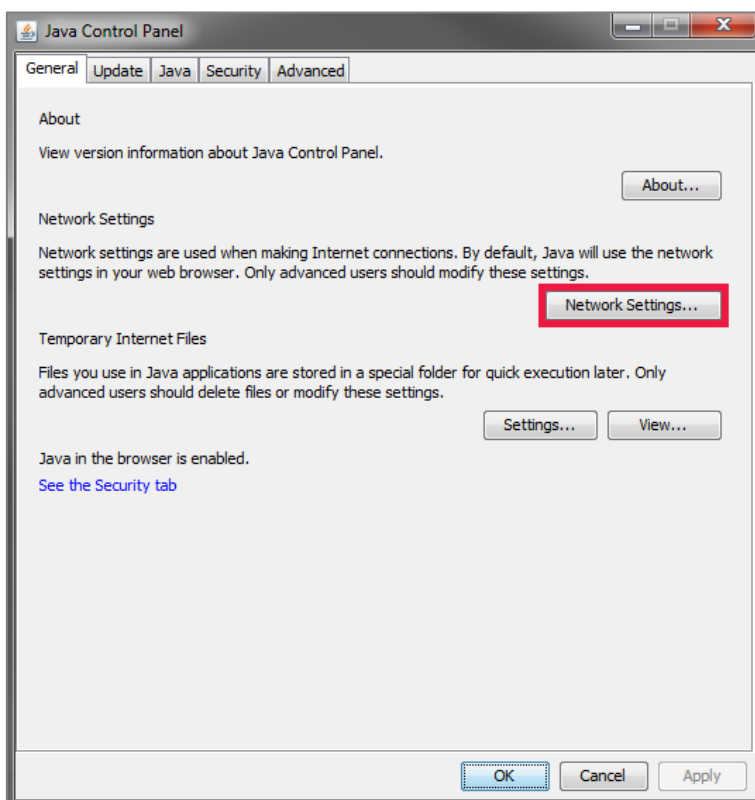
Proxy server

If you plan to use proxy to access the Internet banking service, please perform the following steps:

1. Go to the Windows Start menu → «All programs» → «Java» and launch «Configure Java».

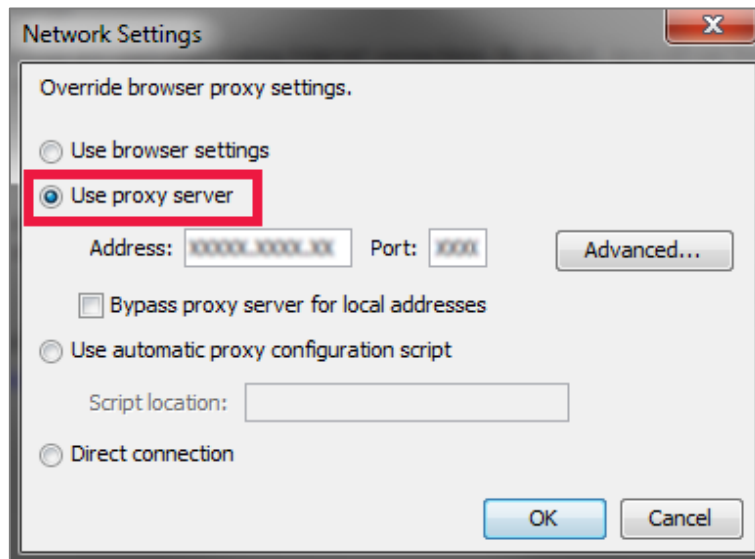


2. The «Java Control Panel» window will open. Click the «Network settings...» button here.

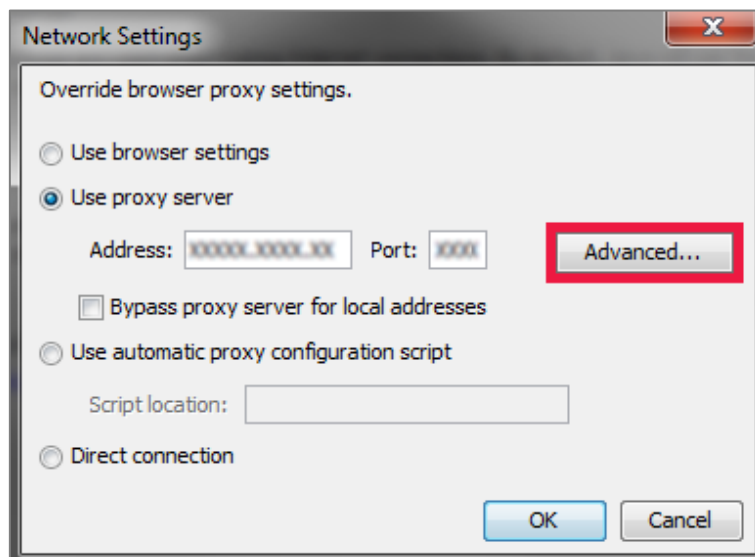


3. The «Network Settings» window will open. Select «Use proxy server» in the windows.

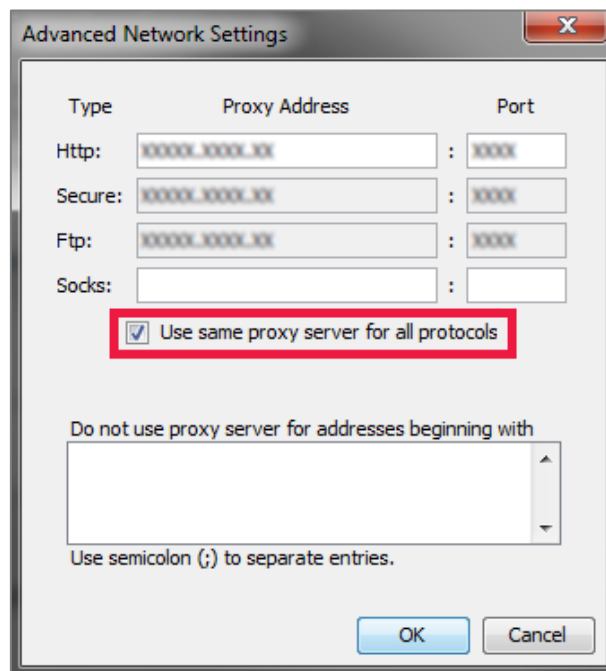
4. Indicate the address and port in the respective fields.



5. Then click the «Advanced...» button.



6. The «Advanced Network Settings» button will open. Check the «Use same proxy server for all protocols» checkmark.



7. Click «OK» to save the changes in «Advanced network settings».
8. Click «OK» to save the changes in basic settings.